

Business Architecture in TOGAF ADM (Phase B)

The **Business Architecture** phase in the ADM cycle focuses on understanding and designing the **business aspects** of the enterprise. It ensures that the architecture supports the organization's strategic goals by analyzing its processes, organizational structure, and capabilities.

In simple terms, this phase answers:

- "How does the business work now?" (Current state)
 - "How should it work in the future?" (Target state)
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Purpose of Business Architecture Phase

- To align business operations with the enterprise's strategic goals and vision.
- To identify the capabilities, processes, and organizational changes needed to achieve the architecture vision.
- To provide the foundation for developing data, application, and technology architectures.

Example in Simple Terms

Scenario: A bank wants to improve its customer experience for loan processing.

- **Inputs:**
 - Vision Document: "Reduce loan approval time from 10 days to 2 days."
 - Current Business Processes: Loan approval involves 5 manual steps across 3 teams.
 - Stakeholder Requirements: Faster service, fewer errors, and better tracking.
- **Activities:**
 - Baseline Analysis: Map the current loan approval process.
 - Define Target: Design a streamlined, automated process with fewer hand-offs.
 - Gap Analysis: Identify bottlenecks, such as manual data entry and redundant checks.
- **Outputs:**

- **Business Process Model:** Diagram showing an automated workflow with 3 steps instead of 5.
 - **Capability Map:** Highlighting areas like automation, credit scoring, and customer notifications.
 - **Gap Analysis Results:** Need to replace manual steps with a digital platform.
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